

How to: Release Update

BLOCKBIT UTM - version 1.3 to 1.4

H.A. (High Availability) environment



1.	<p>Confirm the version Make sure BLOCKBIT UTM version is 1.3.10. If necessary, update it.</p>
2.	<p>Backup From the backup, create a system snapshot (recommended). If you have any questions, please refer to the BLOCKBIT UTM user manual, item "8 Backup / Restore / Snapshot" (page 74).</p>
3.	<p>Customize Interface Options Access the SLAVE server interface and:</p> <ul style="list-style-type: none"> • Disable the option "Automatically activate after". • Change the time of "Data Synchronization" and "Session Synchronization" to 60 minutes.
4.	<p>Disconnect Remove the cables from the heartbeat (s).</p>
5.	<p>Confirm update Access the server's CLI interface and run the command "upgrade-blockbit". The command prompts you to continue the upgrade process with the following questions:</p> <ul style="list-style-type: none"> • "Are you sure to upgrade version 1.3 to 1.4? [y/N]", type "y" then Enter. • "Are you sure to make a full backup system? [y/N]", type "y" then Enter.
6.	<p>Do not shut down! Upon confirmation, the upgrade process will be initialized. This process will take a few minutes. DO NOT SHUT DOWN OR DISCONNECT THE EQUIPMENT.</p>
7.	<p>Restart the system At the end of the upgrade process, the system will reboot automatically.</p>
8.	<p>Reconnect After the MASTER server goes up, reconnect the heartbeat (s) cables.</p>
9.	<p>Synchronize the data Access the SLAVE interface and synchronize the data manually. Click on the [=] button to confirm that synchronization is finished. Confirm the synchronization information in the field "Last Sync Date" in [System] -> [Network] -> [H.A.]:</p> <p>Information</p> <pre>Last of synchronism date 2018-03-01 11:50:23</pre>
10.	<p>Explore the new version Clear your browser's cache to gain access to the new system resources.</p>

Count on our experts

If you need help, ask for your **BLOCKBIT Reseller**, who will be available to support you whenever needed.

If you have any further questions, you can also consult **BLOCKBIT Technical Support** through the following channels:

• **Technical Support Portal**

<https://blockbit.desk.ms> – new tickets.

• **Email**

suport@blockbit.com
product installation or configuration.

• **Skype**

[helpdesk.blockbit](#) – new tickets.

• **Phone**

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